

February 9, 2026



IBPSA Members Make a Difference!

Last week IBPSA received the following email from a client praising her facility for the excellent care that their pet receives. It's always wonderful to receive these emails, so we wanted to be sure to share!

Congratulats to Sara and her team!

I'm writing as a customer to share feedback about a pet care business, not with a membership inquiry. As a client, I wanted to share recognition for one of your member businesses, K9 Resorts Brookfield WI and their co-owner and manager, Sara Kline.

K9 Resorts Brookfield is truly one of my dog Noodle's happiest places. The pure excitement he shows the moment he realizes it's a daycare day is something truly special. As a pet parent, seeing that level of joy, comfort, and trust tells me everything I need to know about the environment he's in and the people caring for him.

What stands out most is Sara's presence and the culture she leads with such intention. It is immediately clear that this work is not just a job to her, but something genuinely close to her heart. The way the facility is run, the standards upheld, and the calm, attentive care given to each dog all reflect her values, pride, and passion for doing this work the right way.

Under Sara's leadership, the entire team operates with warmth, consistency, and genuine compassion. You can feel that the care they provide comes from a shared sense of purpose. Every dog is treated as an individual and as part of a larger family, and that

level of attentiveness and love brings such appreciation and peace of mind to those of us who trust them with our pets.

K9 Resorts Brookfield has become a meaningful and trusted part of our lives, and the care Sara and her team deliver has made a real difference for us as pet parents. I wanted to share this recognition from a client's perspective because the standards they uphold so clearly reflect the values your organization represents, and work like this deserves to be acknowledged.

Thank you for taking the time to read this, and for the work you do supporting quality pet care professionals.

Warmly,

Lindsay

Free Symposium: Pet End-of-Life Legal & Emotional Guidance

The End of Life Journey with our Beloved Animals: From Diagnosis to Life After Loss (FREE Symposium).

This compassionate series explores emotional, practical, ethical, and legal complexities of end-of-life care for companion animals and equines. Attend all three sessions or choose topics most relevant to you.

To register email mrc@nysba.org or call 800-582-2452

Sessions 2 and 3 still available with code EOL26COMP

SESSION 2 - Wednesday, February 11, 2026, 2-3:30 PM EST

Navigating Grief & Bereavement

SESSION 3 - Wednesday, February 25, 2026, 2-3 PM EST

Legal Issues: Euthanasia & Employment Leave

Whether you're an attorney, veterinary professional, or pet owner, gain essential guidance for navigating pet loss with compassion and legal clarity.

Legislative News

RHODE ISLAND - HB7399

This bill would repeal pet care services from the services subject to sales tax.

Has been referred to the House Finance Committee; scheduled to meet 2/9/26.

RHODE ISLAND - HB7545

Creates a cause of action for the intentional or negligent injury or death of a pet caused by the act of another - resulting in minimum and maximum non-economic recovery.

This bill is set for hearing on 2/11/26 and IBPSA will be monitoring the outcome.

IOWA - SB2135

This bill is for the regulation of commercial establishments possessing or controlling animals other than agricultural animals, providing fees, making appropriations, providing penalties, and making penalties applicable. This would include a state license for boarding kennels.

Was referred to a Senate Finance Sub-Committee on 2/7/26.

AUSTIN, TEXAS - Local Resolution

Proposal would require new dog boarding facilities to install dig guard protection systems along all fence lines for all new facilities, and also consider when it is appropriate to require retrofit of existing facilities.

A public hearing is being held on February 19th at 6:00pm at the Permitting and Development Center located at 6310 Wilhelmina Delco Drive. Register to attend [here](#).

The Modern Reservation Strategy: Turning Online Inquiries into High-Trust, High-Value Bookings

Member Webinar: February 18 at 1:00pm (Central Time)

Many pet parents don't pick up the phone first, but that doesn't mean they don't want to talk!



Lori Davis of Paramount Success Group will break down the modern reservation process and explain why pet parents who will pay more for premium care appreciate personal, consultative conversations about their pets.

You will learn how Reservations Specialists turn online inquiries into highly profitable reservations by building trust, asking the right questions, and guiding pet parents toward higher-value services that increase revenue, elevate the pet's experience, and drive long-term loyalty.

[Register for "The Modern Reservation Strategy" Here](#)

Animal Health Digest



**Pet humanization, animal dental care,
dangers of playing tug, and more!**

[The February 5 Digest](#)



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