

Jeff Zients' Leadership Tips

- 1 **Discuss.** Text and email obfuscate precision. Get face to face.
- 2 **The 7-minute meeting.** Short memos in advance of meetings are key to efficient discussion and decision-making.
- 3 **Don't "admire the problem.** When something is troubling you, don't fret or deny it. Dive into it it only gets better.
- 4- Execute, execute, execute.
- 5- **Face into it.** The more you face problems and solve them, the calmer and wiser you grow.
- 6 **Build the team.** "Build and invest in a team of smart, diverse, and low-ego people who have other's backs.
- 7- **Keep it sunny.** Leaders bring optimism coupled with a credible plan to get things done or solve the problem.

Source: https://shorturl.at/M3ATj